

Serving Customers & Communities

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Energy Reliability & Affordability	p11
Electricity	p11
Natural Gas	p13
Engaging Communities	p17
Investing in Community Development	p20



Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Energy Reliability & Affordability

Newer equipment and advanced technology enable us to restore your power faster and safer when it goes out, and that minimizes the inconvenience you experience. We always strive to balance the need to invest with the responsibility to keep customer rates low.

Electricity

Our electric reliability strategy is to provide safe, reliable and affordable energy for our customers. We do this by deploying advanced technology to monitor and enhance grid flexibility, consistently inspecting and maintaining existing equipment, and using this approach to restore power faster and more safely when it goes out, minimizing inconvenience for customers. And when people have trouble paying for electricity, we find ways to help.

Here's how we performed. We invested more than \$780 million to upgrade Virginia's and North Carolina's energy grid with large, high-voltage transmission wires and equipment. We also have buried almost 1,400 overhead "tap lines"—the smaller, neighborhood-level lines that bring electricity directly to homes—using more than 450 miles of cable through 2016.

Here's where we're going in the future.

To ensure reliability, we plan to rebuild 120 miles of electric transmission lines in 2018, and 300 miles of distribution lines will be placed underground to enhance reliability and safety. We also will annually inspect 25 percent of Dominion Energy electric equipment housed in customer-owned vaults to ensure it is working properly. If not, it could impact reliability for the customers and could result in a release of oil, so the inspection makes sure that these structures have the appropriate oil spill-prevention measures in place.

To ensure affordability, we will grow EnergyShare[®], which has provided weatherization and bill-payment assistance to Virginia residents since 1982. The program helps all customers, with a special focus on older people, individuals living with disabilities, and military veterans. Our

2018 target is to invest \$4.6 million to help 16,000 families or individuals in Virginia. To reach them, Dominion Energy employees travel around the commonwealth, hosting, coordinating and attending community events to educate customers on low-cost or no-cost ways to save electricity, weatherization, and assistance options. Real change happens when customers understand what they can do to make an impact, so our 2018 target is to participate in 440 outreach events around Virginia. And we aim to weatherize 1,500 homes of electric customers who are elderly, live with a disability or who benefit from EnergyShare.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future



We invested more than \$780 million in 2016 to upgrade Virginia’s and North Carolina’s energy grid with high-voltage transmission wires and equipment. This capital spending program funded more than 30 major transmission projects. Some of these focused on re-building a 96-mile section of the company’s original 500-kV line from West Virginia to Maryland that serves as the backbone of the mid-Atlantic energy grid. This upgrade increased the line’s capacity by two-thirds, which helps bolster reliability and provide additional capacity for energy flow at times of high usage. This is one of the largest electric transmission projects of its kind in our 100-year history.

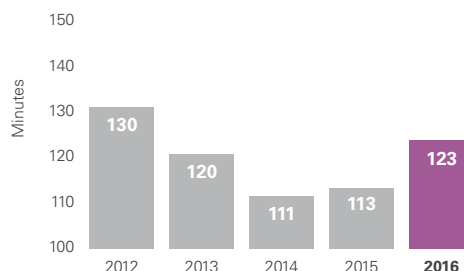
Other projects involved building new transmission infrastructure to support customer growth and upgrade system reliability and communications. We also invested in important security improvements, installing physical or electronic barriers at 17 transmission substations. We constructed a new System Operations Center—the advanced control room for delivering high-voltage electricity over long distances from power stations to

substations—which opened in the summer of 2017.

On the electric distribution side—the network that directly serves homes and businesses—in addition to our ongoing equipment inspections and preventive maintenance activities, we also completed thousands of projects to strengthen system reliability. These projects included

Electric Service Reliability, 2012–2016

(Customer minutes out, 3-year rolling average, excluding major events)



transformer replacements, circuit reconditioning, and the installation of new utility poles, switches, sensors and cable. This work improves service by eliminating outages or reducing the duration of outages, both important aspects of providing safe and reliable service to our customers.

Burying underground the most outage-prone overhead electric lines and equipment is another way to improve service reliability. It will take several years to do this right—and approval from state regulators.

We rely on extensive data analysis to select the lines to bury. We evaluate 10 years of outage information to

determine which overhead lines should be placed underground.

Each underground project aims to benefit customers either by reducing the frequency and duration of outages in the most affected neighborhoods or by allowing the company to shift its resources to outages that occur elsewhere on the system, speeding up service restoration for all affected customers.

By burying the most outage-prone tap lines, we expect to reduce the time it takes to restore service for all customers by as much as 50 percent after an outage caused by a major storm.

Looking ahead, we aim to:

- Maintain a superior safety record.
- Continue to invest in capital growth projects to meet the needs of our utility customers, including hardening the physical security of our substations.
- Continue our long-term plan to rebuild the system’s 500-kilovolt backbone.



Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Natural Gas

We advance natural gas reliability by building, operating, and upgrading pipelines that transport clean American natural gas from its natural formations to the homes, businesses and power stations that rely on it. Upgrading aging infrastructure makes service more reliable, while reducing greenhouse gases such as methane.

Here's how we performed. We continued upgrading our largest natural gas distribution networks serving customers in Ohio and West Virginia. We improved service-call response times to the fastest rate in five years. We have already replaced more than 1,300 miles of pipeline in Ohio—our largest gas distribution market—a \$1.2 billion investment. We implemented a similar pipeline replacement and expansion program in West Virginia in 2016, resulting in \$21 million in distribution pipeline upgrades.

Here's where we're going in the future.

Our western gas distribution company will invest \$95 million in 2018 to replace aging infrastructure in Utah, Wyoming and Idaho, including high-pressure mains, distribution mains and service lines.

We began initiatives in 2015 to enhance pipeline integrity, which will replace 50 miles of pipe and install 20 additional mainline valves by 2020, as well as install 250 additional remotely controlled valves by 2022.

As a major energy supplier in uniquely beautiful, natural regions, we work to protect and enhance the economic and environmental quality of life for our customers and our employees.

To ensure affordability, ThermWise®—our Utah program to promote the use of energy-efficient appliances and practices to reduce natural gas usage—has filed for a total 2018 budget for Energy Efficiency of \$24.5 million, forecasting that more than 81,000 customers will participate in the program in 2018. ThermWise is forecasting 1.15 million dekatherms of natural gas savings from 2018 programs, which equate to the annual usage of nearly 14,500 customers.

We are planning to invest an additional \$200 million or more annually over the next two decades to upgrade about 5,600 miles of aged bare steel, cast iron, wrought iron and copper pipe in our Ohio pipeline system—and reducing atmospheric methane emissions at the same time. Plans call for an additional \$58 million investment over the next two years. Upgrading pipelines improves reliability and significantly reduces methane emissions.

In our Western Gas Operations, we ask customers to rate our performance every month. We tally their results and report them on a quarterly basis. Their responses help us monitor how well we are meeting expectations. We continued improving customer service in 2017. We're especially proud that agents answered 99.4 percent of emergency calls within 60 seconds, and that representatives were on site within one hour for 98.3 percent of emergency calls.

Customer service. Our service teams respond to customers' outage-related service requests as quickly as possible. We measure our emergency response performance in 15-minute increments, from when a service call comes in to the time crews arrive at the customer's home or business. In 2016, we responded to 99.2 percent of all emergency calls in Ohio and West Virginia within 60 minutes. That's our best performance in the past five years.



Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

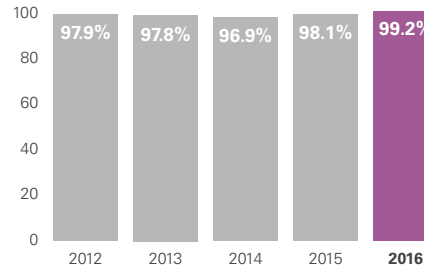
Best Practices in Pipeline Integrity and Public Safety

Dominion Energy’s safety procedures are among the most stringent in the industry and have been recognized as best practices by the federal agencies that oversee the natural gas industry. We also have committed to using best-in-class standards for the Atlantic Coast Pipeline, which means we will use the best technology available to go above and beyond federal and state requirements for safety.

We inspect our interstate transmission pipelines via aerial observation and by foot patrol on a regular basis. The pipelines also are inspected internally using sophisticated devices known as “smart pigs.” These devices use computerized sensors capable of detecting and reporting anomalies such as dents and corrosion, which enables us to make immediate repairs to ensure the integrity of the pipe. In the unlikely event of an emergency, Dominion Energy works closely with and supports local first responders to ensure they are fully trained and equipped to respond appropriately.

Once in service, the pipelines are closely monitored around the clock from our Gas Control Command Center. Our vigilant monitoring enables us to detect and fix any problems in our system before they become a serious risk to public safety. We continuously monitor the pressure, temperature and flow of the gas through remote sensors positioned along the entire length of the pipeline. Our sophisticated sensing equipment can detect even the slightest fluctuations in

**Natural Gas Delivery, 2012–2016
Emergency Response Rate**
(Receipt to Arrival Within One Hour)



these measurements and take immediate corrective action if necessary. Remote-controlled safety shutoff valves positioned along the pipeline will enable the Gas Control operator to immediately shut off the flow of gas and isolate individual sections of the pipeline if any issues are detected.

For instance, the pipeline has been designed and built with multiple, overlapping layers of protection to ensure the integrity of the pipeline and the safety of the community. That precaution includes using ½- to ¾-inch thick steel pipe and a protective layer of epoxy coating, both of which provide defense against corrosion and other external damage. Before the Atlantic Coast Pipeline enters service, we will inspect each weld with X-ray equipment and pressure test the entire line at 1.5-times maximum operating pressure to ensure the pipe and welds are secure.



Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

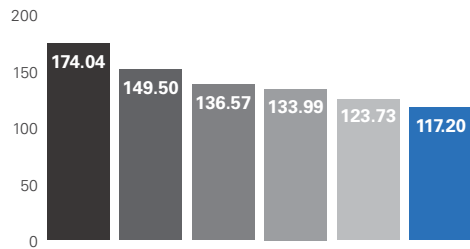
Our Business for the Future

Energy Rates: Electricity & Natural Gas

Rates are set to recover the cost of delivering electricity to customers and to support projects that will meet the ever-growing demand for more energy. Factors like rate class, energy use, fuel costs and the season all play a role in determining the rate customers pay.

Even while investing heavily in infrastructure upgrades, we operate efficiently to keep customer rates affordable. Typical Dominion Energy residential electric customers have seen their monthly bills go up by less than \$9 since July 2008. In fact, since Virginia’s current rate structure was enacted in February 2015, the typical Dominion Energy residential customer has actually seen a slight decrease in rates, lowering the typical monthly bill from \$115.95 to the current level of \$117.20. Dominion Energy’s typical monthly residential electric bill is 4.7 percent below the Virginia average, 14.9 percent below the

Typical Monthly Bill for Virginia Electric Customers
(As of July 2017; in U.S. Dollars)



Source: Edison Electric Institute (EEI)

- RGGI States Average
- East Coast Average
- D.C. Regional Average
- National Average
- Virginia Average
- Dominion Energy Average

national average, 15.1 percent below the average for all electric utilities in the Washington, D.C., metro area, and 21.8 percent below the East Coast average.

EnergyShare & ThermWise

For 35 years in Virginia, the company’s EnergyShare program has connected people with energy assistance through weatherization services, education and outreach. It has helped 798,000 people who need it the most—because of financial hardships or family crises—by assisting with their bill and providing energy-saving upgrades at no charge. Since 1982, EnergyShare has maintained a special focus on older Virginians, individuals living with disabilities, and military veterans.

We recently expanded the program with a five-year \$57 million commitment to incorporate weatherization assistance and educational outreach components. The expanded program helps vulnerable individuals make wise energy decisions and sustainable energy improvements in their homes. The expansion focuses on more than 2,000 individuals living with disabilities and more than 2,000 military veterans with financial challenges.

The company has provided weatherization improvements to more than 17,000 homes, and has trained more than 100 employees who serve as energy efficiency trainers. They speak at schools, professional organizations and other community venues to teach customers about the most effective methods of managing and reducing energy costs.

In Ohio, EnergyShare is a gas assistance program to help Dominion Energy customers with their heating bills once government

assistance has run out. EnergyShare partners from the Salvation Army visit homes to review requests and determine eligibility. If approved, the energy bill vendor is paid directly as part of its administrative expenses at no cost to the customer.

EnergyShare in Ohio began its 17th year in December 2017. To date, EnergyShare has raised nearly \$6.8 million and helped more than 70,000 people in the Buckeye State.

The program assisted more than 1,200 households and helped more than 3,900 people for the year ending Sept. 30, 2017. Dominion Energy Ohio made a \$230,000 contribution, and employees and customers contributed another \$152,479. Last heating season, more than \$380,000 helped eligible applicants pay their Dominion Energy gas bill, and our weatherization improvement initiative provided support to 1,471 households to increase the energy efficiency of their homes.

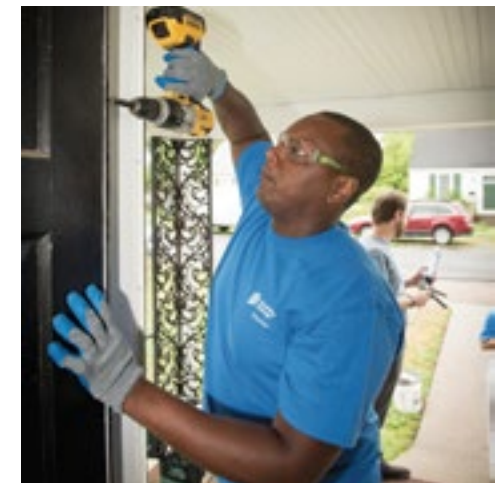


Table of Contents

Introduction

Serving Customers & Communities


Environmental Stewardship

Our Culture

Our Business for the Future

In 2017-2018, EnergyShare will serve and provide bill assistance to about 1,640 households and 4,000 individuals in Ohio. We plan to weatherize about 1,400 homes. Through our outreach efforts, we plan to engage 1.2 million customers in the EnergyShare program and provide inserts for giving as a part of our January 2018 service bill mailing to Dominion Energy Ohio customers.

In Utah, the ThermWise energy assistance budget for 2018 is \$24.5 million, with a target of more than 81,000 customers participating. The team forecasts saving 1.15 million dekatherms of natural gas in 2018, which equates to the annual usage of nearly 14,500 customers.



Paperless Billing

We encourage customers to reduce paper usage by choosing to participate in our eBill paperless billing program. Nearly 42 percent of Virginia and North Carolina customers have chosen to receive their bill reminders via email and text. Customers can create on-line accounts via dominionenergy.com to view and pay bills electronically and enroll in programs such as paperless billing, energy conservation and the Dominion Energy Green Power® Program. In 2016, customers performed about 15 million transactions through their on-line accounts.

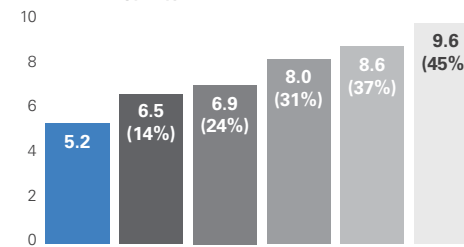
Dominion Energy Virginia: Industrial Rates Remain Extremely Competitive

As of April 2017, Dominion Energy’s typical industrial rate is 20 percent below the Southeast Peer Group average, 24.6 percent below the CNBC “Top States for Business: 2016” average, 35 percent below the national average, 39.5 percent below the East Coast average, and 45.8 percent below the RGGI states average.

Industrial Rates

(Industrial Rate Comparison, average rate per kilowatt-hour, 1,000 kW demand and 650,000 kWh usage; in ¢/kWh)

Dominion Energy’s typical industrial electric rate is:



- Dominion Energy Virginia*
- National Average
- Southeast Peer Group Average†
- East Coast Average
- CNBC “Top States for Business 2016”‡
- RGGI States Average§

RGGI is a cooperative effort among Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New York, Rhode Island and Vermont to implement a regional cap-and-trade program to reduce CO₂ emissions.

* DVP bill: Rates effective April 2017, annualized

† Southeast Peer Group: AL Power, Duke (NC), Duke (SC), Entergy MS, FPL, GA Power, Gulf Power, MS Power, Duke Energy Progress (NC), Duke Energy Progress (SC), Duke Energy Florida, SCE&G, Tampa Electric, Kentucky Utilities, and Louisville Gas & Electric

‡ CNBC states include: UT, TX, CO, MN, NC, WA, MI, GA, IA, FL, NE, ND, VA, WY

§ RGGI (Regional Greenhouse Gas Initiative) states include: ME, NH, VT, MA, RI, CT, NY, DE, MD

Source: Edison Electric Institute, Typical Bills and Average Rates Report: Summer 2016. Rates effective July 1, 2016. Annualized, monthly industrial bills, 1,000 kW demand & 650,000 kWh usage. Latest data available.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Engaging Communities

We are in the business of providing infrastructure to keep the lights on and to provide energy to communities safely. As we plan and implement those projects, we work hard to try to avoid impacts to the environment, landowners and communities. We recognize that this is an important part of our business and have begun in 2017 to look for opportunities to improve this process and will continue those efforts into 2018.



Our strategy is to listen and engage with community stakeholders, as we invest in energy infrastructure, from selecting routes for new infrastructure, to siting new locations and operating facilities.

Here's how we performed. We continued our community outreach program for the Atlantic Coast Pipeline, the largest effort in the company's history. So far, our public meetings have attracted more than 8,800 attendees, and we sent 225,000 pieces of direct mail to various stakeholders. We also kept more than 35,000 Facebook and Twitter followers and 9,000 online newsletter subscribers informed with regular project updates. Meanwhile, nearly 700 people attended 25 events concerning our electric transmission projects. In total, we sent more than 21,000 pieces of mail to help keep the public apprised of these events.

Here's where we're going in the future. In 2018, we will continue to work with stakeholders to identify and implement improvements to our community engagement. We also will continue to work closely with landowners to minimize impact to their property as we expand both electric and gas infrastructure. By the end of 2019, we aim to inspect 125,000 wood poles to ensure they meet Dominion Energy's safe design standards.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

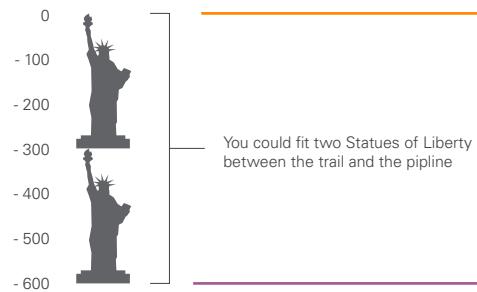
Routing Pipelines

We are listening and carefully studying the impact that our infrastructure projects may have on property owners and considering their input. That helps us choose a route for each project that has the least possible impact on their land. For example, we spent more than two years conducting a thorough and exhaustive review of the proposed Atlantic Coast Pipeline’s path and receiving input from landowners, local governments, and other organizations. Based on that information, we have adjusted the pipeline’s route more than 300 times to avoid environmentally sensitive areas and address individual landowner concerns.

Atlantic Coast Pipeline

Pipeline Depth (Feet)

The Atlantic Coast Pipeline will tunnel 600 feet below the Appalachian Trail, leaving the surface undisturbed.



- Appalachian Trail surface depth
- ACP pipeline depth

In early 2016, we adjusted the pipeline route to avoid sensitive wildlife habitats in the Monongahela and George Washington National Forests. This route adjustment

reduced our total mileage in the national forests by more than one-third at an additional cost of nearly \$300 million.

To avoid any impacts to the Appalachian Trail and the Blue Ridge Parkway, we plan to install the pipeline through a tunnel 600 feet below the surface. This technique, horizontal directional drilling, added a significant expense to the project, but it is the most protective method of crossing important scenic resources like the trail and parkway because it completely avoids any surface impacts.

These adjustments ensure that where possible, the pipeline route avoids wetlands, public drinking water sources, wildlife habitats, private wells, natural springs, and sensitive karst features like sinkholes and sinking rivers, to name only a few. For example, in March 2016, we adopted a 26-mile alternative route in Cumberland County, N.C., to avoid crossing forested wetlands and certain water bodies, reduce the number of impacted landowners, and parallel locate the route for 22 miles along an existing electric transmission line. At the request of the Augusta County Service Authority, in October 2015 we adopted a 4-mile route adjustment in Augusta County, Va., to avoid crossing the Lyndhurst well, a key public water source for Staunton and county residents.

We also make every attempt to reach mutually acceptable agreements with landowners regarding easements. These agreements allow us to build and operate the pipeline on landowners’ property, but they also ensure that the landowners are fairly compensated for the use of their land. To date, we have reached mutual easement

agreements with more than 75 percent of the landowners on the pipeline’s route, and all of those landowners have been compensated. All of those agreements were signed voluntarily by the landowners after mutual negotiation and concessions on both sides. Our goal is always to reach a mutual agreement that satisfies all parties.

When building infrastructure lines, we conduct informational meetings in which we engage with community members to learn about their concerns. We work with local government, community groups and residents to find the best solution with the least impact.

For any infrastructure project, eminent domain remains an absolute last resort. In the case of an interstate natural gas pipeline, it can be used only once a project receives federal approval and only in the relatively small number of cases where an agreement cannot be reached with the landowners. In those cases, a court determines how much the landowner should be compensated for the use of their land.



Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Focusing on community engagement

We build a lot of infrastructure, and the planning starts with listening to people who live in communities that will be affected. Making sure that everyone’s voice is heard is important. In 2017, we began several initiatives to improve our approach to planning these projects and will be working into 2018 to implement changes to enhance our efforts going forward. Attendees to our public meetings about the Atlantic Coast Pipeline have totaled 8,800. In 2016, we also had 700 people attend 25 outreach events about the company’s electric transmission projects.

In 2016, Dominion Energy expanded the company’s existing Speakers Bureau program. More than 100 employees received training and participated in nearly 140 events across Virginia. As part of the program, employees speak to students, community groups and local businesses about energy efficiency, electrical safety, storm preparedness, careers and infrastructure projects.



Promoting Safety

We have a “safety village” that is used for electric safety demonstrations at schools and community events. On the electric side of the company, we also conduct diligent inspections to ensure our equipment is safe for those in the community and our line crews. By the end of 2019, our goal is to inspect 125,000 wood poles to verify they meet our stringent requirements.

Dominion Energy conducts public awareness programs to educate landowners near company facilities to help protect the safety of the community and the facility. This is especially important along 7,800 miles of pipeline that we operate, ranging in diameter from 2 inches to 36 inches, across six states—Ohio, Pennsylvania, Maryland, New York, Virginia and West Virginia. Of that total, nearly half are natural gas transmission, storage or jurisdictional gathering pipelines.

About 270 miles of the gas transmission and storage pipelines have been identified as being in high-consequence areas. Assessments occur about every seven years for gas transmission and storage pipelines and five years for liquid pipelines, but can be shorter for pipelines that indicate potential problems. These efforts help make serious incidents related to natural gas transmission and distribution extremely rare in the United States. Over the past 20 years, third-party damage has been the primary cause of incidents on natural gas pipelines, accounting for about 25 percent of all serious incidents on transmission pipelines and about 33 percent on distribution pipelines.

We support laws requiring the use of the 811 “Know what’s below; Call before you

dig” one-call system. Anyone planning to do work that disturbs the soil beneath streets, sidewalks, yards, farms or other property is required to call the single designated number. All utilities, authorities and others mark their underground facilities before work begins. Excavators can call the one-call system in their state or the national one-call number 811. It’s important to us that our customers and employees know how to take safety precautions around both electric and gas infrastructure.

Employee volunteers in Utah make roughly 100 safety presentations each year to community organizations, informing customers about earthquake preparedness, natural gas safety, the safety of high-pressure pipelines near their homes and businesses, ways to identify leaks and what to do in the event of an incident. We conduct campaigns every fall to encourage customers to have a licensed heating expert check furnaces before winter, and we partner with Utah Poison Control, Health Department and Unified Fire Department each year to educate the public about carbon monoxide. We sponsored the Utah Safety Council Safety Conference and Expo in 2017, and will do so again in 2018.



Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Investing in Community Development

The employees and retirees of Dominion Energy give our time and our money to the communities where we live and serve. Volunteering is deeply embedded in our company’s history. As far back as 1918, employees of Virginia Railway and Power Co. joined forces to package boxes of food and deliver them to families in need during the holidays.



Our strategy is to listen to community stakeholders, and then to invest in local needs. We demonstrate our care about the communities we serve through charitable giving, energy assistance, volunteer activities and educational programs. We actively encourage our employees to donate their time and money to address community needs.

Here's how we performed. Our employees gave nearly 125,000 hours of personal volunteer time while also participating in numerous company-sponsored community engagement events across the 19 states where we do business.

Here's where we're going in the future. In 2018, we plan to invest more than \$20 million to support community needs, in addition to encouraging and supporting employee volunteerism. Our goal is to exceed 100,000 hours of employee volunteer time. In support of our partnerships with small, local and diverse businesses, we will conduct matchmaking events, pairing local businesses with our own employees to discuss upcoming opportunities. We will continue to cultivate relationships with local businesses and advocacy organizations to encourage economic growth in our communities.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

Today’s employees continue to embody that spirit of community service that few companies can match. Dominion Energy’s formal community service program has thrived for more than three decades. Each year, the company sponsors one day of paid volunteer time for each employee and encourages participation in company-sponsored volunteer events. In 2016 and 2017, employees logged more than 200,000 hours of volunteer time and participated in more than 60 employee-led “Energizing Our Communities” projects. In one of the 2017 projects, we partnered with International Paper Co., the City of Franklin and KaBoom! to build a playground for families in a rural Virginia community.

We try to focus on the things that matter most—protecting natural resources, investing in education, supporting veterans, and revitalizing neighborhoods. The Dominion Energy Charitable Foundation and the company annually award about \$20 million to causes like these. (Shareholders fund these grants, not customers.)



Project Plant It!

Dominion Energy sponsors Project Plant It!, partnering with local organizations to teach students about the environmental benefits of planting trees. Children from local

schools, Girl Scout and Boy Scout troops, civic associations and more take part in our interactive lessons and leave with tree seedlings to plant at home or at school. The company distributed more than 400,000 seedlings, which is equivalent to almost 900 acres of new forest land. This is enough to offset the carbon emissions of more than 38,000 cars per year.



Teaching About Environmental Stewardship

The Dominion Energy Charitable Foundation supports K-12 schools that:

- Teach students and the public about environmental stewardship;
- Protect and preserve natural habitats; and
- Improve open spaces and make nature accessible.

These grants are highly competitive. In early 2017, the foundation awarded \$1.2 million to more than 100 organizations—in Connecticut, Maryland, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, South Carolina, Virginia and West Virginia.

The program received nearly \$4 million in requests from nonprofits and schools in 10 states. Recipients in 2017 include:

- Albemarle County Public Schools, Charlottesville, Va., for its Operation Bee program;
- Alliance for the Chesapeake Bay, Annapolis, Md., for its Project Clean Stream program;
- Clemson University Foundation, Clemson, S.C., for its 4-H Junior Naturalist program;
- Jeannette’s Pier, Nags Head, N.C., for use of drone explorations in environmental science;
- Parkersburg Area Community Foundation, Parkersburg, W.Va., for Star Gazing at Calhoun County Star Park;
- Save Lucy Campaign, Mt. Solon, Va., for its Bat Friendly VA program; and
- The Nature Generation, Purcellville, Va., for an Americans with Disabilities Act-accessible community bridge.

LED Lights for Decoration

Dominion Energy sponsors two holiday light shows, both featuring LED lights. The Dominion Energy GardenFest of Lights at Lewis Ginter Botanical Garden is one of the Richmond area’s largest holiday light displays and works in partnership with the company to create a holiday light display that requires less energy and yields more intensity and flexibility by using more than 500,000 LED bulbs. A similar display, with more than 1 million lights, is held annually at the Norfolk Botanical Garden, and Dominion Energy, through its foundation, is the title sponsor.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future

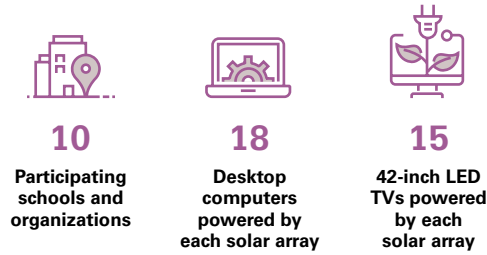


Dominion Energy Envirothon

This is a team-based natural resources competition for high school students throughout Virginia. Students learn stewardship and management concepts and work to solve real world environmental problems. During regional competitions, teams of high school students are tested on their knowledge of natural resources, including soils, forestry, wildlife, aquatics and a current environmental issue. Students visit five “in-the-field” test stations, where written and hands-on problem solving is required along with an oral presentation formulating a strategy to address a specific environmental issue they’ve researched. Winners of the regional competitions move to the Virginia statewide competition, and those winners attend the North American Envirothon. The company has sponsored this project, in partnership with the Virginia Association of Soil and Water Conservation Districts, since 2011.

Solar for Students

Dominion Energy is doubling the size of this program that gives students hands-on experience with solar power. The company has now selected 10 public schools and a children’s museum where students can observe and learn firsthand about harnessing solar energy from a solar array installed right outside the classroom. The schools receive a 1.2-kilowatt photovoltaic system that converts sunlight into electric power, along with technical support, educational materials and teacher training. The program will grow even more in the future.



Scholarships

School- and Job-Readiness Programs
At the discretion of the Philanthropy staff and Dominion Energy’s Community Investment Boards, area grants are made to help teens prepare for jobs or bridge to post-secondary programs in engineering, math or science. Program support varies from year to year, but often includes Junior Achievement and such organizations as Jobs for Virginia Graduates and Cleveland’s Hard-Hatted Women.

- **Dominion Energy Careers in Energy at Three Rivers Community Technical College**
Supports promising candidates for the Nuclear Engineering Technology program at Three Rivers Community College in Norwich, Conn., with up to 16 two-year scholarship awards per year, which includes tuition and fees, books, monthly stipend, and a summer internship assignment at Dominion Energy’s Millstone Power Station.
- **Dominion Energy Credit Union Scholarship Program**
Provides educational funds for Dominion Energy Credit Union members who are graduating high school seniors enrolling as full-time students in an accredited college or university.
- **Combined College Funds**
In the states where Dominion Energy has a broad customer base, we support a variety of combined college funds, such as the United Negro College Fund, as well as statewide and regional foundations for independent colleges and community colleges.
- **Diversity Scholars**
We are increasing the diversity scholarships designated for highly qualified female and minority candidates—with more to come.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future



Community Revitalization

The Dominion Energy Charitable Foundation will award up to \$1 million in grants that address critical community needs to nonprofit 501(c)(3) organizations in communities served by Dominion Energy companies. The Dominion Energy Charitable Foundation will consider grant requests up to \$50,000 that support housing and shelter, access to medicine and medical services (including mental health services), or increased food security.

Priority will be given to efforts that:

- Support specific programs with significant and measurable outcomes;
- Have proven records of meeting basic human needs and preventing future need; and
- Demonstrate strong partnerships and effective collaborations to meet critical community needs that advance the work beyond what one organization can do alone.

Revitalizing Neighborhoods

Since the fall of 2000, Dominion Energy employees have participated in more than 200 employee-nominated and -led projects to support environmental projects throughout communities served by Dominion Energy companies.

The initiative started as a one-day event to engage employees in environmental projects in their communities. Our volunteers have helped beautify parks, assisted with erosion control projects, removed invasive species, cleaned rivers, replaced osprey platforms, restored greenhouses, built urban gardens and much more.

Armed with plastic bags, rubber gloves and bug spray, 13 members of Dominion Energy’s Environmental Services team tackled the trash at Great Shiplock Park in Richmond, a historic urban park along the north bank of the James River. Volunteers

picked up cans, bottles, cardboard, old clothing and lots more trash. In all, they collected 20 bags of trash totaling more than 450 pounds.

The cleanup was part of a key program administered by Project Clean Stream, an endeavor supported by the Dominion Energy Charitable Foundation in 2017 and the largest cleanup event in the Chesapeake Bay region. Cleanups take place across the entire Chesapeake watershed, in all six Bay states and Washington, D.C.

Table of Contents

Introduction

Serving Customers & Communities

Environmental Stewardship

Our Culture

Our Business for the Future



Supporting Veterans

In 2017, the Dominion Energy Charitable Foundation awarded \$550,000 in grants to provide services to veterans and military families. These include workforce programs, shelters and transitional housing, medical services (including addiction recovery), and family support. Dominion Energy employees support veterans through coordinated volunteer efforts.

As part of a Wounded Warriors project in West Virginia, employees served as fly-fishing guides with the Potomac Highlands Wounded Warrior Outreach and the Veteran of Foreign Wars organization. For three days, 11 Dominion Energy employees shared their expertise on the fine art of casting, catching and landing the elusive trout, which is then released. The veterans soon realized that despite some limitations, they can participate in activities that were once considered too difficult or even impossible.

Putting our dollars to work with local and diverse businesses

Being a good partner with our communities also means spending dollars to support the local economy and businesses.

We partner with competitive and qualified small, local and diverse businesses to participate in the supply of materials, equipment and services we need to operate. We work with advocacy groups to identify and encourage local businesses to participate in our procurement processes. In 2017, we held matchmaking events that paired local businesses with our own employees to discuss supplier capabilities and upcoming opportunities. These partnerships translate into economic growth and increased employment opportunities in the communities we serve.

Growth in Supplier Diversity Spending

(millions of dollars)

