

## Stakeholder Engagement

### Communities

TYPE OF ENGAGEMENT	FREQUENCY
Community Partner meetings	Periodically as needed
Nonprofits, Chambers, Associations, Clubs; attending and supporting events & programs	Regularly throughout the year
Volunteering (Board service, events, programs)	Regularly throughout the year
Education partners for recruitment; education programs (Board service, events, programs)	Regularly throughout the year
Diversity partners for recruitment of employees and business partners (Board service, events, programs)	Regularly throughout the year
Open houses associated with a project, event, programs	Periodically as needed

### Customers

TYPE OF ENGAGEMENT	FREQUENCY
Dominion Energy Website	Regularly throughout the year
Dominion Energy Social Media (Twitter, Facebook)	Regularly throughout the year
Billing statements and customer newsletter	Monthly
Customer feedback through call center	Continuously
Key customer meetings	Regularly
Customer focus groups	Periodically
Press releases and local media	As needed

### Employees

TYPE OF ENGAGEMENT	FREQUENCY
Leadership updates	Throughout the year
Company intranet	Updated regularly
Training and development	Regular
Employee Resource Groups	Meet regularly, hold community events
Engagement survey	Once every two years
Volunteerism	Throughout the year
Putting Our Energy to Work events	Throughout the year
Performance reviews	Quarterly

### Facility Neighbors

TYPE OF ENGAGEMENT	FREQUENCY
Community meetings associated with specific facility updates, projects or events	Periodically as needed
Letters to neighbors concerning projects and updates	Periodically as needed
Local media, press releases	Periodically as needed
Volunteer events	Throughout the year

About Us

Clean Energy

Sustainable Communities

Our People

About Us

Clean  
Energy

Sustainable  
Communities

Our People

## Government

TYPE OF ENGAGEMENT	FREQUENCY
Attendance at meetings and hearings	Throughout the year
Press releases and local media	As needed
Volunteer events	Throughout the year
Community meetings	Periodically as needed

## Shareholders

TYPE OF ENGAGEMENT	FREQUENCY
Investor calls and meetings	Throughout the year
Investor Relations website	Updated regularly
ESG website and disclosures	Updated regularly
Presentations at investor meetings, earnings calls	Quarterly and throughout the year
Press releases	As needed
Investor Connection Newsletter	3X/year

