

Stakeholder Engagement

Throughout the year, we meet with a variety of stakeholders, including community associations, customers, investors, employees, nonprofits and community associations, business associations, civic organizations, Tribal communities, members of the media, cultural and historic-resource stewardship organizations, the military, organizations that represent the needs of underrepresented communities, individual property owners, and a host of others. The table below provides examples of these engagements by stakeholder group.



COMMUNITIES

TYPE OF ENGAGEMENT	FREQUENCY
Community Partner meetings	Throughout the year
Nonprofits, Chambers, Associations, Clubs; attending and supporting events & programs	Throughout the year
Volunteering (Board service, events, programs)	Throughout the year
Education partners for recruitment; education programs (Board service, events, programs)	Throughout the year
Diversity partners for recruitment of employees and business partners (Board service, events, programs)	Throughout the year
Open houses associated with a project, event, programs	Periodically as needed
Stakeholder engagement meetings for Energy Efficiency/Demand Side Management	Throughout the year

CUSTOMERS

Dominion Energy Website	Throughout the year
Dominion Energy social media (X, Instagram, Facebook)	Throughout the year
Billing statements and customer newsletter	Monthly
Customer feedback through call center	Continuously
Large commercial, governmental, and industrial customer feedback via assigned personnel	Continuously
Key customer meetings	Regularly
Customer focus groups	Periodically as needed
Press releases and local media	As needed
Energy Efficiency/Demand Side Management program presentations and community kickoff events for residential customers	Throughout the year

EMPLOYEES	
TYPE OF ENGAGEMENT	FREQUENCY
Leadership updates	Throughout the year
Company intranet	Throughout the year
Training and development	Regular
Employee Resource Groups	Meet regularly, hold community events throughout the year
Engagement survey	Once every two years
Volunteerism	Throughout the year
Putting Our Energy to Work events	Throughout the year
Performance reviews	Quarterly
FACILITY NEIGHBORS	
Community meetings associated with specific facility updates, projects, or events	Periodically as needed
Letters to neighbors concerning projects and updates	Periodically as needed
Local media, press releases	Periodically as needed
Volunteer events	Throughout the year
GOVERNMENT	
Attendance at meetings and hearings	Throughout the year
Press releases and local media	As needed
Volunteer events	Throughout the year
Community meetings	Periodically as needed
Conducting legislator/administrative agency briefings and update meetings	Periodically as needed
Responding to inquiries from public/elected officials	As needed
Lobbying/issue advocacy on energy policy and related topics	As needed
Interfacing with grantmaking agencies and partnering government organizations	As needed

NATIVE AMERICAN TRIBES	
TYPE OF ENGAGEMENT	FREQUENCY
Outreach to announce projects of potential interest	As needed
Informational meetings and project updates	As needed
Responding to inquiries from public/elected officials	As needed
Volunteering and event sponsorships	Throughout the year
Education partners for recruitment; education programs (Board service, events, programs)	Throughout the year
Diversity partners for recruitment of employees and business partners (Board service, events, programs, supplier diversity)	Throughout the year

SHAREHOLDERS	
Annual Meeting of Shareholders	Annually
Investor Relations website	Updated regularly
ESG website and disclosures	Updated regularly
Earnings calls	Quarterly
Investor calls and meetings	Throughout the year
Press releases	As needed
Investor Connection newsletter	3X/year

SUPPLIERS	
Dominion Energy Suppliers website	Throughout the year
Advocacy organizations (board service, events, programs, engagement with diverse suppliers)	Throughout the year
Peer and industry collaboration (events, engagement with diverse and sustainable suppliers)	Throughout the year
Supplier Diversity event	Annually
Supply Chain Sustainability event	Annually
Supplier Sustainability Assessment	Annually
Supply Chain Sustainability newsletter	Quarterly